

10-Year Warranty Declaration

Hereby declares that the following products:

Brand: Genasun

Product Type: GV-5 / GV-5-MOD

Models: All models of charge controllers (Lead-Acid and Lithium) are covered by a period of ten (10) years warranty to the conditions set forth below.

1. The limited warranty period commences on the date the product is sold to the original consumer purchaser. A copy of the original purchase receipt identifying purchaser and date of purchase, must accompany the product to obtain warranty repairs.
2. This limited warranty does not apply to, and future warranty shall become void, for any product or part thereof damaged by: a) alteration, disassembly or application of a foreign substance, b) repair or service not rendered by a Sunforge authorized repair facility, c) accident or abuse, d) corrosion, e) lightning or other act of God, f) operation or installation contrary to instructions pertaining to the product, or g) cosmetic aging.
3. If Sunforge's examination of the product determines that the product is not defective the consumer shall be charged a test and evaluation fee and be responsible for all transportation costs and insurance related to returning the product to the consumer. The consumer is ultimately responsible for proper installation and operation of the product and Sunforge's prior troubleshooting assistance shall not serve as a waiver of the test and evaluation fee. The test and evaluation fee is subject to change without prior notice.
4. If within the coverage of this limited warranty, Sunforge shall repair or replace the product at Sunforge's sole discretion and return the product via standard ground transportation of Sunforge's choosing within the continental US. The consumer shall be responsible for all transportation costs and insurance to return the product outside the continental US, and for all transportation costs and insurance related to expedited return of the product. Sunforge's liability for any defective product or any part thereof shall be limited to the repair or replacement of the product. Sunforge shall not be liable for any loss or damage to person or property, or any other damages, whether incidental, consequential or otherwise, caused by any defect in the product or any part thereof.
5. Any implied warranty for merchantability or fitness for a particular purpose is limited in duration to the length of this warranty.
6. To obtain warranty repairs, contact Sunforge at 760-597-1642 or rga@blueskyenergyinc.com to obtain a Returned Goods Authorization (RGA) number. Mark the outside of the package with the RGA number and return the product, postage prepaid and insured to the address below. The consumer is responsible for all transportation costs and insurance related to returning the product to Sunforge, and for any shipping damage which may void the warranty or increase the cost of repairs.

Sunforge LLC
Jared Craft
CEO