

Cummins **Onan**



# Warranty Statement

## Generator Set

Residential Standby C13N6H,  
C17N6H, C20N6H, C20N6HC



## Limited Warranty

### Residential Standby Generating Set

This limited warranty applies to all Cummins Power Generation® branded residential standby C13N6H, C17N6H, C20N6H and C20N6HC generating sets and associated accessories (hereinafter referred to as "Product").

This warranty covers any failures of the Product, under normal use and service, which result from a defect in material or factory workmanship.

### Warranty Period:

The warranty start date is the date of initial start up.

Warranty coverage duration shall be 5 years or 2,000 hours†, whichever occurs first. See table for coverage details.

Year	Parts	Labor	Travel
1	Yes	Yes	Yes
2	Yes	Yes	Yes
3	Yes	No	No
4	Yes	No	No
5	Yes	No	No

†Product used in off-grid applications outside the United States and as allowed by local emissions regulations receive one year or one thousand hours of coverage, whichever occurs first. Off-grid use of this product within the United States is prohibited.

## Cummins Power Generation®

### Responsibilities:

In the event of a failure of the Product during the warranty period due to defects in material or workmanship, Cummins Power Generation® will only be responsible for the following costs:

- All parts and labor required to repair the Product according to the table above.
- Travel will be covered up to three hundred (300) miles and six (6) travel labor hours maximum (per occurrence, whichever is less) round trip from the closest authorized Cummins Power Generation® service provider.
- Maintenance items that are contaminated or damaged by a warrantable failure.

### Owner Responsibilities:

The owner will be responsible for the following:

- Notifying Cummins Power Generation® distributor or dealer within 30 days of the discovery of failure.
- Installing, operating, commissioning and maintaining the Product in accordance with Cummins Power Generation®'s published policies and guidelines.
- Providing evidence for date of commissioning.
- Providing sufficient access to and reasonable ability to remove the Product from the installation in the event of a warrantable failure.
- Incremental costs and expenses associated with Product removal and reinstallation resulting from non-standard installations.
- Costs associated with rental of generating sets used to replace the Product being repaired.
- Costs associated with labor overtime and premium shipping requested by the owner.
- All downtime expenses, fines, all applicable taxes, and other losses resulting from a warrantable failure.

### Limitations:

This limited warranty does not cover Product failures resulting from:

- Inappropriate use relative to designated power rating.
- Inappropriate use relative to application guidelines.
- Normal wear and tear.
- Improper and/or unauthorized installation.
- Negligence, accidents or misuse.

Limitations Continued:

- Lack of maintenance or unauthorized repair.
- Noncompliance with any Cummins Power Generation® published guideline or policy.
- Use of improper or contaminated fuels, coolants or lubricants.
- Improper storage before and after commissioning.
- Owner's delay in making Product available after notification of potential Product problem.
- Replacement parts and accessories not authorized by Cummins Power Generation®.
- Owner or operator abuse or neglect such as: operation without adequate coolant or lubricants; overfueling; overspeeding; lack of maintenance to lubricating, cooling or air intake systems; late servicing and maintenance; improper storage, starting, warm-up, run-in or shutdown practices, or for progressive damage resulting from a defective shutdown or warning device.
- Damage to parts, fixtures, housings, attachments and accessory items that are not part of the generating set.

This limited warranty does not cover costs resulting from:

- Difficulty in gaining access to the Product.
- Damage to customer property.
- Repair of cosmetic damage to enclosures.

Please contact your local authorized Cummins Power Generation® service provider for clarification concerning these limitations.

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**CUMMINS POWER GENERATION® RIGHT TO FAILED COMPONENTS:**

Failed components claimed under warranty remain the property of Cummins Power Generation®. Cummins Power Generation® has the right to reclaim any failed component that has been replaced under warranty.

**THE WARRANTIES SET FORTH HEREIN ARE THE SOLE WARRANTIES MADE BY CUMMINS POWER GENERATION ® IN REGARD TO THE PRODUCT. CUMMINS POWER GENERATION® MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, OR OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.**

**IN NO EVENT IS CUMMINS POWER GENERATION® LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.**

This limited warranty shall be enforced to the maximum extent permitted by applicable law. This limited warranty gives the owner specific rights that may vary from state to state or from jurisdiction to jurisdiction.

Product Model Number: \_\_\_\_\_  
Product Serial Number: \_\_\_\_\_  
Date in Service: \_\_\_\_\_



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